

COMMUNITY RESOURCE GUIDE

Charlotte-Mecklenburg Community Resource Guide

Homelessness & Housing

Organization	Services	Contact
Charlotte Family Housing	Emergency shelter, transitional housing, permanent supportive housing	704-335-5488 https://www.charlottefamilyhousing.org/
A Home For All (United Way)	Community-wide initiative addressing homelessness & housing instability	unitedwaygreaterclt.org
Homeless Resource Center (Mecklenburg Co.)	Meals, basic services, homeless support	css.mecknc.gov
Home Again Foundation	Sustainable affordable housing + supportive services	homeagainclt.org
Hearts for the Invisible Charlotte Coalition	Street outreach & rehousing	sharecharlotte.org
Habitat for Humanity Charlotte Region	Affordable homeownership & repair programs	704-376-2054 habitatcltregion.org
The Harvest Center of Charlotte	Holistic programs for homelessness prevention & recovery	theharvestcenter.org
Alongside Families	Mobilizes volunteers to support vulnerable families to prevent foster care placement	https://www.alongsidefamilies.org/
Gracious Hands	Affordable supportive housing designed to provide housing and appropriate support services to women who are homeless or who are close to homelessness	Gracioushandshousing.org
CLT Homeless	Provides resources to individuals facing homelessness.	www.clthomeless.com
Hope House	Serves as a catalyst for social change to end homelessness in the Huntersville, North Carolina area by providing supportive services to families as they transform their lives and work towards self-sufficiency.	hopehousefoundation.org

Organization	Services	Contact
Charlotte Family Housing	Emergency shelter, transitional housing, permanent supportive housing	704-335-5488 https://www.charlottefamilyhousing.org/
A Home For All (United Way)	Community-wide initiative addressing homelessness & housing instability	unitedwaygreaterclt.org
Homeless Resource Center (Mecklenburg Co.)	Meals, basic services, homeless support	css.meckncc.org
Home Again Foundation	Sustainable affordable housing + supportive services	homeagainclt.org
Salvation Army Center of Hope	Designed to provide emergency or transitional housing to families in need. Underlying this program is a motivation to identify the causes of homelessness and work to eliminate homelessness at its source.	https://southernusa.salvationarmy.org/greater-charlotte/shelter-1
Samaritans House	creates a home for our guests, providing short-term medical respite care for individuals who are unsheltered or unstably housed and in need of recuperative care. We offer more than housing—we ensure access to medical care, support and love.	https://thesamaritanhouse.org/
Supportive Housing Communities	Provides affordable housing to alleviate homelessness and human suffering.	https://supportivehousingcommunities.org/
Roof Above	Emergency shelter transitional housing, permanent supportive housing	704-334-3187 https://www.roofabove.org/

Domestic Violence

Organization	Services	Contact
Safe Alliance	DV & sexual assault services	980-771-4673/safealliance.org
Mecklenburg Co. DV Services	Counseling, education, visitation/ safe exchange center	css.mecknc.gov
Atrium Health DV Services	Advocacy, medical care, support for IPV victims	atriumhealth.org
CMPD Domestic Violence Unit	Investigations, victim safety plans, referrals	charlottenc.gov

Food Assistance

Organization	Services	Contact
Hope Street Food Pantry	Groceries & pantry services	704-584-9073 hopestreetfoodpantry.com
Hearts & Hands Food Pantry	Food, personal care, baby supplies	980-292-0357 heartsandhandsfoodpantry.com
Reeder Memorial Baptist Church Pantry	Emergency & scheduled pantry services	704-802-9548 reederministries.org
Nourish Up (Loaves & Fishes / Friendship Trays)	Network of pantries + Meals on Wheels	704-523-4333 nourishup.org
Second Harvest Food Bank of Metrolina	Regional food bank supporting pantries	704-376-1785 secondharvestmetrolina.org

Mental Health

Organization	Services	Contact
NAMI Charlotte	Peer support, housing resources, crisis intervention	704-705-7004 namicharlotte.org
Mecklenburg Co. Community Support Services	Mental health, DV, housing, veterans, substance use services	css.mecknc.gov

Amara Wellness	Walk-in mental health clinic	https://www.awscares.org/ 704-567-0790
Daymark Recovery Services	Premiere dual dx treatment; substance abuse and mental health treatment provider for the state of North Carolina.	https://www.daymarkrecovery.org/
McLeod Centers for Wellbeing	A substance use care program in North Carolina, committed to meaningful change rooted in dignity and respect.	https://mcleodcenters.org/
Monarch	Provides comprehensive specialty mental health and human services.	https://monarchnc.org/
Atrium Health Behavioral Health Charlotte	Dedicated psychiatric emergency department in the region, and provides treatment across a broad continuum of inpatient and outpatient services.	https://atriumhealth.org/medical-services/prevention-wellness/behavioral-health 24/7 helpline:704-444-2400
Promise Resource Network-Respite Center	Ignites social change, inspires hope, and serves as a catalyst for personal greatness.	https://promiseresourcenetwork.org/
Salvation Army ARC (Men)	Offering programs and support to individuals facing physical, emotional, and spiritual challenges, including substance abuse.	https://www.salvationarmyusa.org/recovery/
MH/SA/DD 24/7 Access & Info Line	We support the well-being of all North Carolinians by building systems, services and supports for: Mental Health, Intellectual/ Developmental Disabilities, Substance Use, Traumatic Brain Injury, and Gambling	https://www.ncdhhs.gov/divisions/mhddsus

Financial Assistance

Organization	Services	Contact
Mecklenburg Co. DCR HOMES Program	Housing assistance & subsidies	980-314-4663 dcr.mecknc.gov
A Way Home (Foundation for the Carolinas)	Rental subsidies, case management	fftc.org
Foundation for the Carolinas	Funds nonprofits addressing food, housing, and emergency needs	fftc.org
Crisis Assistance Ministries	Provides assistance with rent, utilities and advocacy for people in financial crisis, helping them move toward self-sufficiency.	https://crisisassistance.org/
Dept of Social Services (DSS)	Provides various forms of financial assistance, services and support to families and individuals. Apply for Medicaid and SNAP benefits.	https://dss.mecknc.gov/

Substance Recovery

Organization	Services	Contact
Anuvia Prevention & Recovery Center	Detox, outpatient, inpatient, DWI, prevention	anuvia.org
Safe Harbor Charlotte	Substance use & mental health treatment	safeharborclt.org
Harmony Recovery Center	Substance use & mental health treatment plans	harmonyrecoverync.com
Carolina Center for Recovery	Rehab & detox, dual diagnosis	carolinacenterforrecovery.com
Charlotte Rescue Mission	Residential faith-based recovery	charlotterescuemission.org
FullCircle Program	Teen/young adult recovery support groups	fullcircleprogram.com
HOPE Recovery Resources	Recovery residences (men & women)	hoperecoveryresources.org
AA, NA, Al-Anon, Nar-Anon	Peer-led recovery support groups	aa.org na.org al-anon.org
Hope Haven	Residential recovery services for individuals & families	hopehaveninc.org

Charlotte Rescue Mission (duplicate)	Residential addiction recovery, faith-based	charlotterescuemission.org
Doves Nest	Provides Christian residential drug and alcohol recovery services at no cost to women. Children are allowed to live there with their moms.	https://charlotterescuemission.org/our-work/women/

Employment/Training & Resource Centers

Organization	Services	Contact
Goodwill Opportunity Center	provides the area's most comprehensive collection of resources and opportunities for people who need help	https://goodwillsp.org/job-career-services/
Charlotte Works	Charlotte Works leads the way in connecting job seekers and employers.	https://www.charlotteworks.com/
Urban League	Enabling African Americans and other underserved urban residents to secure economic self-reliance, parity, power and civil rights.	https://nul.org/
Mecklenburg County Community Resource Center	Providing opportunity and education for permanent employment.	https://dcr.mecknc.gov/employment
Ella B. Scarborough Community Resource Center	Features an integrated service delivery approach by offering services from County Health and Human Services Agency departments and select community partners at a single location.	https://dcr.mecknc.gov/crc/ebs

Childcare Resources/Pregnancy Resources

Organization	Services	Contact
Childcare Resources Inc.	Non-profit child care resource and referral agency that works with families and communities. Daycare vouchers for eligible families.	https://www.childcareresourcesinc.org/

Woman, Infant and Children (WIC)	Provides free nutrition and breastfeeding support to eligible pregnant and postpartum women, infants and children up to age 5.	https://health.mecknc.gov/maternal-and-child-health/care-management-and-health-partnerships/wic
Care Management for High Risk Pregnancies (CMHRP)	Provides care management services for high risk pregnant women (Medicaid or uninsured)	https://health.mecknc.gov/maternal-and-child-health/cmhrp
Care Management for At Risk Children (CMARC)	Provides care management for at risk children birth to 5 years old.	https://health.mecknc.gov/maternal-and-child-health/care-management-and-health-partnerships/cmarc
Florence Crittenton	Emergency shelter for pregnant women ONLY	https://crittentonofnc.org/